

2026 WellSky CareTend Training Summit Schedule

*This schedule is written in Central time and is subject to change.

Tuesday, 10/13/2026

Billing and CareTend BI

9:00 AM	9:10 AM	Welcome!
9:15 AM	9:45 AM	Insurance Companies & Authorizations
9:45 AM	10:00 AM	Break
10:00 AM	10:50 AM	Payer Pricing and Billing Rules
10:50 AM	11:00 AM	Break
11:00 PM	12:00 PM	Medicare Kit Billing Rules
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	CareTend BI: Layouts and Configuration
1:45 PM	2:00 PM	Break
2:00 PM	3:00 PM	CareTend BI: Downtime Procedures
3:00 PM		End of Day 1 Sessions
4:00 PM	6:00 PM	Client Appreciation Happy Hour at Atomic Cowboy

Inventory & WellSky CareTend Updates

9:00 AM	9:10 AM	Welcome!
9:15 AM	9:45 AM	Inventory 101
9:45 AM	10:00 AM	Break
10:00 AM	10:50 AM	Equipment Management
10:50 AM	11:00 AM	Break
11:00 PM	12:00 PM	Drug Setup
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	Roadmap & Roadshow
1:45 PM	2:00 PM	Break
2:00 PM	3:00 PM	Dynamic Forms: Custom Assessments
3:00 PM		End of Day 1 Sessions
4:00 PM	6:00 PM	Client Appreciation Happy Hour at Atomic Cowboy

Wednesday, 10/14/2026

Billing and CareTend BI

9:00 AM	9:10 AM	Housekeeping: Accessing the Recordings
9:15 AM	9:45 AM	Unapplied Cash & ERN Posting
9:45 AM	10:00 AM	Break
10:00 AM	10:50 AM	Medicare Bill for Denial
10:50 AM	11:00 AM	Break
12:00 PM	12:45 PM	Applying Billing Concepts
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	CareTend BI: Operational Reporting
1:45 PM	2:00 PM	Break
2:00 PM	2:50 PM	CareTend BI: Financial Procedures
2:50 PM	3:00 PM	Break
3:00 PM	4:00 PM	CareTend BI: Financial Procedures
4:00 PM		End of Event - Thank you for attending!

WellSky CareTend Best Practices & Claim Management

9:00 AM	9:10 AM	Housekeeping: Accessing the Recordings
9:15 AM	9:45 AM	Non-Workflow Items
9:45 AM	10:00 AM	Break
10:00 AM	10:50 AM	Templates: Best Practices
10:50 AM	11:00 AM	Break
12:00 PM	12:45 PM	Understanding Workflow Queues
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	Your Resources
1:45 PM	2:00 PM	Break
2:00 PM	2:50 PM	NCPDP: Managing Electronic Pharmacy Claims
2:50 PM	3:00 PM	Break
3:00 PM	4:00 PM	Managing Medical Claims
4:00 PM		End of Event - Thank you for attending!