

2026 WellSky CareTend Training Summit Schedule

*This schedule is written in Central time and is subject to change.

Tuesday, 10/13/2026

Billing and CareTend BI

9:00 AM	9:15 AM	Welcome!
9:15 AM	9:50 AM	Insurance Companies & Authorizations
9:50 AM	10:00 AM	Break
10:00 AM	10:50 AM	Payer Pricing & Billing Rules
10:50 AM	11:00 AM	Break
11:00 PM	12:00 PM	Per Diem / Kit Billing Rules
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	CareTend BI: Layouts and Configuration Setup
1:50 PM	2:00 PM	Break
2:00 PM	3:00 PM	CareTend BI: Downtime Procedures
End of Day 1 Sessions		
4:00 PM	6:00 PM	Client Appreciation Happy Hour at Atomic Cowboy

Inventory & WellSky CareTend Updates

9:00 AM	9:15 AM	Welcome!
9:15 AM	9:50 AM	Inventory 101
9:50 AM	10:00 AM	Break
10:00 AM	10:50 AM	Equipment Management
10:50 AM	11:00 AM	Break
11:00 PM	12:00 PM	Drug Item Setup
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	Roadmap & Roadshow
1:50 PM	2:00 PM	Break
2:00 PM	3:00 PM	Dynamic Forms: Custom Assessments
End of Day 1 Sessions		
4:00 PM	6:00 PM	Client Appreciation Happy Hour at Atomic Cowboy

Wednesday, 10/14/2026

Billing and CareTend BI

9:00 AM	9:15 AM	Housekeeping: Accessing the Recordings
9:15 AM	9:50 AM	Unapplied Cash / ERN Posting
9:50 AM	10:00 AM	Break
10:00 AM	10:50 AM	Bill for Denial
10:50 AM	11:00 AM	Break
11:00 AM	12:00 PM	Applying Billing Concepts
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	CareTend BI: Operational Reporting
1:50 PM	2:00 PM	Break
2:00 PM	2:50 PM	CareTend BI: Financial Procedures
2:50 PM	3:00 PM	Break
3:00 PM	4:00 PM	CareTend BI: Financial Procedures
End of Event - Thank you for attending!		

WellSky CareTend Best Practices & Claim Management

9:00 AM	9:15 AM	Housekeeping: Accessing the Recordings
9:15 AM	9:50 AM	Non-Workflow Items
9:50 AM	10:00 AM	Break
10:00 AM	10:50 AM	Templates: Best Practices
10:50 AM	11:00 AM	Break
11:00 AM	12:00 PM	Understanding Workflow Queues
12:00 PM	1:00 PM	Lunch Break
1:00 PM	1:50 PM	Ai Innovations & the Client Experience
1:50 PM	2:00 PM	Break
2:00 PM	2:50 PM	NCPDP: Electronic Pharmacy Claims
2:50 PM	3:00 PM	Break
3:00 PM	4:00 PM	Managing Medical Claims
End of Event - Thank you for attending!		