

Tuesday, February 17, 2026

| Start Time | End Time | Topic | Session Description |
|------------|----------|---------------------------------|---|
| 8:30 AM | 8:40 AM | Welcome and Housekeeping | Let's review today's schedule and how to get the most out of today's sessions. |
| 8:40 AM | 10:35 AM | General Navigation I | Review of the WellSky Personal Care Dashboard, CRC Access & Utilizations, Help Menu, and an Overview of Agency Settings (Administrators/Rates 2.0/Holidays/Power Tools) |
| 10:35 AM | 10:50 AM | | Break |
| 10:50 AM | 11:20 AM | General Navigation II | This session is a continuation of the previous session. |
| 11:20 AM | 12:35 PM | Permissions and Access I | Administrator Permissions, Administrator Mobile Application, Care Management, Caregiver Mobile Application, and Family Portal |
| 12:35 PM | 1:05 PM | | Lunch |
| 1:05 PM | 2:20 PM | Permissions and Access II | This session is a continuation of the previous session |
| 2:20 PM | 2:55 PM | Configuration Best Practices I | Key features and best practices to get the most out of your WellSky solution |
| 2:55 PM | 3:10 PM | | Break |
| 3:10 PM | 3:40 PM | Configuration Best Practices II | This session is a continuation of the previous session |
| 3:40 PM | 3:55 PM | Reporting Overview | |
| 3:55 PM | 4:00 PM | Professional Service Offerings | |
| 4:00 PM | 4:30 PM | Panel Discussion and Q&A | |

Wednesday, February 18, 2026

| Start Time | End Time | Topic | Session Description |
|------------|----------|--------------------------------|--|
| 8:30 AM | 8:35 AM | Welcome and Housekeeping | |
| 8:35 AM | 10:20 AM | Profile Management I | Practical demonstration of Profile creation and management |
| 10:20 AM | 10:35 AM | | Break |
| 10:35 AM | 11:50 PM | Profile Management II | This session is a continuation of the previous session |
| 11:50 PM | 12:20 PM | | Lunch |
| 12:20 PM | 12:50 PM | CINCH | Learn how CINCH can solve unique challenges of delivering community care |
| 12:50 PM | 1:45 PM | Scheduling | Overview of scheduling and related best practices |
| 1:45 PM | 2:25 PM | Accounting | |
| 2:25 PM | 2:40 PM | | Break |
| 2:40 PM | 3:55 PM | Reporting | |
| 3:55 PM | 4:00 PM | Professional Service Offerings | |
| 4:00 PM | 4:30 PM | Panel Discussion and Q&A | |