

Tuesday, February 17, 2026

Start Time	End Time	Topic	Session Description
8:30 AM	8:40 AM	Welcome and Housekeeping	Let's review today's schedule and how to get the most out of today's sessions.
8:40 AM	10:35 AM	General Navigation I	Review of the WellSky Personal Care Dashboard, CRC Access & Utilizations, Help Menu, and an Overview of Agency Settings (Administrators/Rates 2.0/Holidays/Power Tools)
10:35 AM	10:50 AM	Break	
10:50 AM	11:20 AM	General Navigation II	This session is a continuation of the previous session.
11:20 AM	12:35 PM	Permissions and Access I	Administrator Permissions, Administrator Mobile Application, Care Management, Caregiver Mobile Application, and Family Portal
12:35 PM	1:05 PM	Lunch	
1:05 PM	2:20 PM	Permissions and Access II	This session is a continuation of the previous session
2:20 PM	2:55 PM	Configuration Best Practices I	Key features and best practices to get the most out of your WellSky solution
2:55 PM	3:10 PM	Break	
3:10 PM	3:40 PM	Configuration Best Practices II	This session is a continuation of the previous session
3:40 PM	3:55 PM	Reporting Overview	
3:55 PM	4:00 PM	Professional Service Offerings	
4:00 PM	4:30 PM	Panel Discussion and Q&A	

Wednesday, February 18, 2026

Start Time	End Time	Topic	Session Description
8:30 AM	8:35 AM	Welcome and Housekeeping	
8:35 AM	10:20 AM	Profile Management I	Practical demonstration of Profile creation and management
10:20 AM	10:35 AM	Break	
10:35 AM	11:50 PM	Profile Management II	This session is a continuation of the previous session
11:50 PM	12:20 PM	Lunch	
12:20 PM	12:50 PM	CINCH	Learn how CINCH can solve unique challenges of delivering community care
12:50 PM	1:45 PM	Scheduling	Overview of scheduling and related best practices
1:45 PM	2:25 PM	Accounting	
2:25 PM	2:40 PM	Break	
2:40 PM	3:55 PM	Reporting	
3:55 PM	4:00 PM	Professional Service Offerings	
4:00 PM	4:30 PM	Panel Discussion and Q&A	