

DAY ONE October 21, 2025

- 9:00 - 9:15 Welcome, Housekeeping & Speaker Introductions
- Overview of CCS-HH Certification
- 9:15 – 10:15 Best Practice Case Management
- Impact of effective case management
 - Best practices to avoid re-hospitalization and emergent care
- 10:15 – 10:30 Break
- 10:30 – 11:15 Best Practice Case Management (Cont'd)
- Develop an effective and efficient care plan
 - Advanced care planning within home health
- 11:15 – 12:00 Data Informed Practices and Analytics Use
- Predictive analytics on the management of patient care
 - Virtual Care and remote patient monitoring and care planning
- 12:00 – 12:45 Lunch
- 12:45 – 1:45 Data Informed Practices and Analytics Use (Cont'd)
- Leverage risk-informed data within home health value-based purchasing
- 1:45 – 2:00 Break
- 2:00 – 3:45 Regulatory Compliance and Documentation
- HHMB & the CoPs – Clinical Aspects
 - Conditions of Participation
 - Integrating the regulations into the home health visit process
 - Best Practices to support compliant documentation
- 3:45 – 4:00 Wrap up with questions from Day One

DAY TWO October 22, 2025

- 9:00 – 10:15 Quality Improvement and Performance Metrics
- Define the QAPI Condition of Participation
 - Understand what to measure
 - Performance Improvement projects
 - Home Health Quality Measures
- 10:15 - 10:30 Break
- 10:30 - 11:30 Practical Leadership concepts to reach best practice (Group Activity)
- 11:30 - 12:15 Lunch
- 12:15 – 1:15 Bringing Life to your QAPI (Group Activity)
- 1:15 – 2:45 Reimbursement Processes and Efficiency
- Clinical practice methods to improve Home Health Value-Based Purchasing financial performance
 - Components of PDGM and the impact of clinical practice on agency financial performance
 - Financial impact of practice resource allocation choices in Home Health
 - Identify ongoing quality improvement initiatives to yield greater efficiency within home health clinical operations
- 2:45 – 3:00 Break

CCS-HH @ WHQ Agenda

3:00 – 3:45 Chronic Disease Management

3:45 – 4:00 Final Q&A

Day Three (Optional)

9:00 – 11:00 Certification Exam

Please let us know if you intend to take the exam onsite.