



CarePort Solutions Post-Acute Care Training Summit Agenda

Day 1 – Tuesday, April 29th

Time	Topic	Presenter
9:00-9:10	Welcome and Introductions	<i>Jenn-Scott Burns</i>
9:10-10:00	<i>WellSky Brand Awareness</i> <ul style="list-style-type: none">• Address the one brand that includes legacy AllScripts, CarePort, Curaspan/naviHealth• Referral Management vs. Intake login screens / end user view• Contacting Support	<i>Chris Dunaway</i>
10:00-11:00	<i>RM Reporting</i> <ul style="list-style-type: none">• User Login Report• Referral Summary Dashboard• Referral Summary Results• Online Referrals Dashboard	<i>Chris Dunaway</i>
11:00-11:15	Break	
11:15-11:45	<i>Intake Reporting</i> <ul style="list-style-type: none">• Referral Details• Response & Acceptance Overview• Decline Analysis• Referral Trend Analysis• Response Time Delay Analysis	<i>Meagan Strong</i>
11:45-12:15	<i>Compliance & Importance of Admin Users</i> <ul style="list-style-type: none">• Ensuring your facility has 2 Admin users• Demo User Management• Security• Admin responsibilities/what to do if locked out	<i>Lynne Chiger</i>
12:15-12:45	<i>Features</i> <ul style="list-style-type: none">• Contact Lists (RM)• Schedules (RM)	<i>Meagan Strong</i>
12:45-1:00	Q&A	

Schedule last updated April 21, 2025. Please note the schedule is subject to change.
Please check <https://training.wellsky.com> for the latest schedule.



Day 2 – Wednesday, April 30th

Time	Topic	Presenters
9:00-9:15	<i>Training Center (Training Services)</i> <ul style="list-style-type: none">Logging in and Accessing Training Summit Content	<i>Jenn Scott-Burns</i>
9:15-9:45	<i>Guide Profiles</i> <ul style="list-style-type: none">How to update your Guide ProfileEffectively using your Guide profile as your free marketing tool for referral partners	<i>Hannah Arnold</i>
9:45-10:45	<i>Best Practices and ROI</i> <ul style="list-style-type: none">Response TimeUsing internal chatWeekend staffing workflowsPartnership with acutesEfficiency as a PAC	<i>Lydia McMeekin</i>
10:45-11:00	Break	
11:00-12:15	<i>Collaborations</i> <ul style="list-style-type: none">Connect Use CasesData ContributionConnect DemoInsightSurveys	<i>Chris Dunaway and Katie Mumford</i>
12:15-12:30	<i>What's New?</i>	<i>WellSky Solutions – Sara Radkiewicz</i>
12:30-1:00	Q&A	<i>All</i>
Post Summit	<i>Satisfaction Survey and Feedback</i>	<i>Training Services</i>

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