












### Tuesday, June 3

Start Time	End Time	Broadway/Auditorium	Training Rooms: Quivira and 79 <sup>th</sup> Street
8:00 AM	9:00 AM	Registration, Networking Breakfast & Coffee	
9:00 AM	10:15 AM	Welcome, Introductions, and Community Services Road Map	
10:15 AM	10:30 AM	Break	
10:30 AM	11:45 AM	<b>Report Specification Creation and Project Management</b> <i>Presenter: Kelly Paton</i> How do you decide how to build a specific report? How do you stop a report from turning into something that is everything but the kitchen sink? This session will go over the pre-work and project management of building a report. What questions to ask, who to have at the table, how to avoid scope creep, and more. 	<b>Solutions Management Update</b> <i>Presenters: Gabe Cate and David Tweedie</i> In this session, the WellSky Community Services Solutions Management Team will provide you a first-hand look at recent progress made on the CS Road Map and a sneak peek at exciting features and improvements coming soon. We'll showcase new functionality and highlight popular modules (like Billing) that are generating buzz among current and prospective users. 
11:45 AM	12:45 PM	Lunch Break	
12:45 PM	2:00 PM	<b>HUD and Federal Partner Data Standards update for FY2026 and Beyond</b> <i>Presenter: Candice Wiseman-Hacker</i> Join us for an informative session on forthcoming updates to the HUD Data Standards. This presentation will address anticipated changes in data collection and reporting for FY2026. Additionally, we will examine potential modifications for FY2027, including updates related to Coordinated Entry and Street Outreach. 	<b>The Salvation Army - Reporting</b>
2:00 PM	2:15 PM	Break	
2:15 PM	3:30 PM	<b>Basics of Business Objects</b> <i>Presenter: Tyler Pidgeon</i> Let's dive into the basics of Business Objects. In this session, we will explore basic query design and pulling data into tables. 	<b>Solutions Management Focus Group</b> <i>Presenter: Gabe Cate and David Tweedie</i> In this interactive session, you'll get a preview of potential new features currently under consideration for future development. This is your chance to share feedback, ask questions, and influence the direction of the product before work begins. Your insights are valuable! Come be part of the conversation. 
		End of Day	
4:30 PM	7:00 PM	HAPPY HOUR at Boulevard Brewing Company! Don't miss out!	



### Wednesday, June 4

Start Time	End Time	Broadway/Auditorium	Training Rooms: Quivira and 79 <sup>th</sup> Street
8:00 AM	9:00 AM	Networking Breakfast & Coffee	
9:00 AM	10:15 AM	 <b>Understanding Variables</b> <i>Presenter: Tyler Pidgeon</i> If([You want to understand variables better]="Yes" ; "Come to this session")	 <b>Data Security</b> <i>Presenter: Kelly Paton &amp; Candice Wiseman-Hacker</i> Track: System Admin This session on HMIS data privacy and security will cover how to create your HMIS Privacy Notice, understand HMIS Data Uses and Disclosures, review definitions of Personally Identifiable Information (PII), and provide tips for setting visibility in Community Services. Pairs well with Visibility 101 and 201!
10:15 AM	10:30 AM	Break	
10:30 AM	11:45 AM	 <b>Data Quality: Deep Dive into HUD System Level Reporting</b> <i>Presenter: Candice Wiseman-Hacker</i> CoC's are required to complete different types of system level reporting each fiscal year. Let's take a deep dive into the data quality requirements for Longitudinal System Analysis (LSA), System Performance Measures (SPM), Housing Inventory Count (HIC), and Point in Time (PIT) reporting.	 <b>Visibility 101 and 201</b> <i>Presenter: Kelly Paton</i> What is visibility and why does it matter? This session will provide beginning to intermediate uses of visibility and the process of troubleshooting visibility issues when they occur within Community Services.
11:45 AM	12:45 PM	Lunch Break	
12:45 PM	2:00 PM	 <b>Intermediate Business Objects Part 1</b> <i>Presenter: Tyler Pidgeon</i> Join us as we walk you through the process of designing a report from start to finish.	 <b>Good Housekeeping: A System Admin's Data Entry and Data Quality</b> <i>Presenter: Kelly Paton</i> Ensuring end users complete accurate and timely data entry is just one part of a System Admin's job. We also have our own amount of data entry and data quality within the system. This session will cover the ins and outs of proper Admin data entry within the Project Descriptor Data Elements (PDDEs) and how to fix things when they are wrong.
2:00 PM	2:15 PM	Break	


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### Wednesday, June 4

#### Day 2 Continued...

Start Time	End Time	Broadway/Auditorium	Training Rooms: Quivira and 79 <sup>th</sup> Street
2:00 PM	2:15 PM	Break	
2:15 PM	3:30 PM	<b>Intermediate Business Objects Part 2</b> <i>Presenter: Tyler Pidgeon</i> This session will build upon Intermediate Business Objects Part 1 to finish the report that we started.	 <b>Client Support: Most Common Topics and Fixes</b> <i>Presenter: Kristy Hudson</i> Join us for a quick dive into Client Support. We'll introduce our support team, explore common client issues and their solutions, and walk through our Client Resource Center (CRC). Plus, get a preview of the AI integration in the CRC, designed to make support faster and more efficient. 
3:30 PM	3:45 PM	Break	
3:45 PM	5:00 PM	<b>Advanced Variables</b> <i>Presenter: Tyler Pidgeon</i> If([You enjoyed Understanding Variables]="True" and [You want to learn more about advanced functions]="Yes") or [I can't wait to attend the Eligibility Module session] ="False"; "Come to this session!" ; "Enjoy Kelly's session" )	 <b>Eligibility Module</b> <i>Presenter: Kelly Paton</i> This session will cover what Eligibility Module is, how it works, and how to complete the set up for it. 
		End of Day	

### Thursday, June 5

Start Time	End Time	Broadway/Auditorium	Training Rooms: Quivira and 79 <sup>th</sup> Street
8:00 AM	9:00 AM	Networking Breakfast & Coffee	
9:00 AM	10:15 AM	<b>Common Data Quality Issues and How to Fix Them</b> <i>Presenter: Kelly Paton</i> How do we know when something in a report is a bug, a data quality error, or actually reflecting reality? This session looks at how to identify when something is a data quality issue and how to make the most common fixes.	 <b>Data Visualization in Business Objects</b> <i>Presenter: Tyler Pidgeon</i> Now that you have your data, it's time to present it in a meaningful way. Come explore how to create charts and graphs to display your data in a way that users can easily comprehend.
10:15 AM	10:30 AM	Break	
10:30 AM	11:45 AM	<b>Utilizing Shelters Module: Emergency Shelter Workflows</b> <i>Presenter: Kelly Paton</i> Ever wondered how to use the Shelters Module Effectively? Do you have questions about the workflow differences between Entry/Exit based and Night-by-Night Shelters? This session will go over the various workflows that are possible within the Shelters Module and how to set the module up for your Shelters' success.	 <b>Advanced Business Objects: Combined Query Functionality</b> <i>Presenter: Tyler Pidgeon</i> For the advanced data nerds, this session will cover how to use multiple queries, combined queries, and sub queries to take your nerdism to the next level.
11:45 AM	12:45 PM	Lunch Break	
12:45 PM	2:00 PM	 <b>Complex Provider Setups</b> <i>Presenter: Tyler Pidgeon and Kelly Paton</i> Let's dive into the world of provider setups, looking specifically at those more complex setups. Bring your questions to ask the experts!	<b>What is Professional Services: Common Data Services and Implementation Requests</b> <i>Presenter: Kouri Linder</i> You've inevitably heard the term "Professional Services". But what does that mean in the context of your use of WellSky Community Services? Who are these people, and how can they help me in my day-to-day? Tune in to this session to find out!
		End of Summit	



Track: Business Objects



Track: Compliance



Track: Support



Track: System Admin



Track: Solutions