



CarePort Solutions Post-Acute Care Training Summit Agenda

Day 1 – Tuesday, April 29th

Time	Topic	Presenter
9:00-9:10	Welcome and Introductions	<i>Jenn-Scott Burns</i>
9:10-10:00	<i>WellSky Brand Awareness</i> <ul style="list-style-type: none"> • Address the one brand that includes legacy AllScripts, CarePort, Curaspan/naviHealth • Referral Management vs. Intake login screens / end user view • Contacting Support 	<i>Chris Dunaway</i>
10:00-11:00	<i>RM Reporting</i> <ul style="list-style-type: none"> • User Login Report • Referral Summary Dashboard • Referral Summary Results • Online Referrals Dashboard 	<i>Chris Dunaway</i>
11:00-11:15	Break	
11:15-11:45	<i>Intake Reporting</i> <ul style="list-style-type: none"> • Referral Details • Response & Acceptance Overview • Decline Analysis • Referral Trend Analysis • Response Time Delay Analysis 	<i>Meagan Strong</i>
11:45-12:15	<i>Compliance & Importance of Admin Users</i> <ul style="list-style-type: none"> • Ensuring your facility has 2 Admin users • Demo User Management • Security • Admin responsibilities/what to do if locked out 	<i>Lynne Chiger</i>
12:15-12:45	<i>Features</i> <ul style="list-style-type: none"> • Contact Lists (RM) • Schedules (RM) 	<i>CarePort Training Specialist</i>
12:45-1:00	Q&A	

Schedule last updated March 25, 2025. Please note the schedule is subject to change. Please check <https://training.wellsky.com> for the latest schedule.



Day 2 – Wednesday, April 30th

Time	Topic	Presenters
9:00-9:15	<i>Training Center (Training Services)</i> <ul style="list-style-type: none"> Logging in and Accessing Training Summit Content 	Jenn Scott-Burns
9:15-9:45	<i>Guide Profiles</i> <ul style="list-style-type: none"> How to update your Guide Profile Effectively using your Guide profile as your free marketing tool for referral partners 	Hannah Arnold
9:45-10:45	<i>Best Practices and ROI</i> <ul style="list-style-type: none"> Response Time Using internal chat Weekend staffing workflows Partnership with acutes Efficiency as a PAC 	Lydia McMeekin
10:45-11:00	Break	
11:00-12:15	<i>Collaborations</i> <ul style="list-style-type: none"> Connect demo Data contribution Surveys Connect Use Cases Insight 	Chris Dunaway and Katie Mumford
12:15-12:30	<i>What's New?</i>	WellSky Solutions
12:30-1:00	Q&A	All
Post Summit	<i>Satisfaction Survey and Feedback</i>	Training Services

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