

Day 1 • Tuesday, May 20, 2025

Start Time	End Time	Day 1
8:30 AM	8:35 AM	Welcome Session
8:35 AM	8:45 AM	Dashboard Overview
8:45 AM	9:00 AM	WellSky Personal Care Alerts/Roles/Admin Alerts
9:00 AM	9:15 AM	Client Resource Center
9:15 AM	9:25 AM	Managing Administrator Profiles/Roles
9:25 AM	10:25 AM	Agency Settings Overview: Power Tools & General Settings
10:25 AM	10:40 AM	Break
10:40 AM	11:40 AM	Custom Forms
11:40 AM	12:10 PM	Agency Settings Overview: Accounting
12:10 PM	12:40 PM	Lunch Break
12:40 PM	1:10 PM	Payment Processing
1:10 PM	1:30 PM	Agency Settings Overview: Staff & Clients
1:30 PM	2:30 PM	Onboarding a Client Best Practices
2:30 PM	2:45 PM	Break
2:45 PM	3:30 PM	Care Insights including Hospitalization and CIC
3:30 PM	3:40 PM	Team Insights
3:40 PM	3:55 PM	Turning the Family Room into an Asset
3:55 PM	4:25 PM	Panel Discussion and Q&A with Solution Experts

Day 2 • Wednesday, May 21, 2025

Start Time	End Time	Day 2
8:30 AM	8:35 AM	Welcome Session & Housekeeping Items
8:35 AM	9:20 AM	Onboarding a Caregiver Best Practices
9:20 AM	10:05 AM	Caregiver Mobile Application/Telephony
10:05 AM	10:20 AM	Break
10:20 AM	10:35 AM	Admin On Call Application/Telephony
10:35 AM	11:25 AM	Documentation: Activity/Profile Tags, Marketing Outreaches, & Reporting
11:25 AM	11:45 AM	Analytics: Dashboard Creation
11:45 AM	12:15 PM	Lunch Break
12:15 PM	12:45 PM	Analytics: Dimensions/Measures
12:45 PM	1:45 PM	Rates 2.0
1:45 PM	2:00 PM	Break
2:00 PM	2:45 PM	Scheduling Best Practices
2:45 PM	3:00 PM	Ad Hoc Scheduling
3:00 PM	3:20 PM	FCSS
3:20 PM	4:05 PM	Receivables Best Practices/Aging Report
4:05 PM	4:10 PM	Professional Services Offerings
4:10 PM	4:40 PM	Panel Discussion and Q&A with Solution Experts