



CarePort Solutions Post-Acute Care Training Summit Agenda

Day 1 – Tuesday, April 29th

Time	Topic
9:00-9:10	Welcome and Introductions
9:10-10:00	<i>WellSky Brand Awareness</i> <ul style="list-style-type: none">• Address the one brand that includes legacy AllScripts, CarePort, Curaspan/naviHealth• Referral Management vs. Intake login screens / end user view
10:00-11:00	<i>RM Reporting</i> <ul style="list-style-type: none">• Referral Summary Dashboard• Referral Summary Results• Online Referrals Dashboard
11:00-11:15	Break
11:15-11:45	<i>Intake Reporting</i> <ul style="list-style-type: none">• Referral Details• Response & Acceptance Overview• Decline Analysis• Referral Trend Analysis• Response Time Delay Analysis
11:45-12:15	<i>Compliance & Importance of Admin Users</i> <ul style="list-style-type: none">• Ensuring your facility has 2 Admin users• Demo User Management• Security• Admin responsibilities/what to do if locked out
12:15-12:45	<i>Features</i> <ul style="list-style-type: none">• Contact Lists (RM)• Schedules (RM)
12:45-1:00	Q&A



Day 2 – Wednesday, April 30th

Time	Topic
9:00-9:30	<i>Filtering Worklists and Referral Forwarding</i>
9:30-10:00	<i>Guide Profiles</i> <ul style="list-style-type: none">• How to update your Guide Profile• Effectively using your Guide profile as your free marketing tool for referral partners
10:00-11:00	<i>Best Practices</i> <ul style="list-style-type: none">• Response Time• Using internal chat• Weekend staffing workflows
11:00-11:15	Break
11:15-12:15	<i>ROI</i> <ul style="list-style-type: none">• Partnership with acutes• Efficiency as a PAC
12:15-12:45	<i>Collaborations</i> <ul style="list-style-type: none">• Connectivity with ADTs• Data Contribution (Connect action)• Surveys (Connect action)• Discharge Date (Connect action)
12:45-1:00	Q&A
Post Summit	Satisfaction Survey