

AGENDA**11.13.2024****01 INTRODUCTION 8:45 AM****02 ROADMAP 9:00 AM**

Tina Keefer - What is coming in the future for WellSky Transfusion

03 EMERGENCY ISSUE /KITTING 10:00 AM

Evangelia Jordan - Configuration functionality of 2023 R1 EI/Kitting features

04 TROUBLESHOOTING 101 11:00 AM

Kathryn H/Amy H - Implementation & Support help with common issues.

05 EPIC/WELLSKY 1:00 PM

Tina Keefer = Help in understanding bi-directional communication with EPIC and WellSky

06 SUPPORT TOPICS 2:00 PM

Amy Harris - Support Hub and published KBA's

07 CONFIGURATOR - "HOW TO" BUILD 3:00 PM

Evangelia Jordan - Cover 2 builds of blood products and an interactive "sleuth clue."

AGENDA**11.14.2024****01 INTRODUCTION 8:45 AM****02 TRUTH TABLES 9:00 AM**

Danielle B/Melinda A/Tasha C - Validation through Modification Execution and Shipment/Review

03/04 REPORT WRITING WITH Q&A 10:00 AM

Bill Nawrot - Guided Walkthrough of building a report with extended time for Q&A

05 UNIT ANTIGEN CONFIGURATION 1:00 PM

Evangelia Jordan - Explore updated Antigen functionality

06 TROUBLESHOOTING HL7 W/ RHAPSODY 2:00 PM

Dave Carlile - Monitoring overall system/engine health & performance

07 MANAGING AUDITS & INSPECTIONS 3:00 PM

Doug Norvell - how Quality & Compliance “closes the loop” on a variety of quality issues.

PANEL Q & A - 4:00 PM