

Welcome to the 2024 Hospice & Palliative Training Summit!

All sessions will be available to the WellSky Hospice & Palliative client registrants. We will record and post each session in the [WellSky Training Center](#) which will be accessible for one year. Purchasing a pass to the Training Summit includes an account to the WellSky Training Center with access to the 2024 Training Summit course.



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Schedule last updated March 29th, 2024...¹

¹ Please note the schedule is subject to change. Please check <https://training.wellsky.com> for the latest schedule.

Day One – Wednesday, June 5th, 2024 (Times listed in Central Daylight Time)

Start Time	End Time	Session Title	Session Description
9:00 AM	9:05 AM	Training Summit Kickoff & Housekeeping Items	
9:05 AM	9:20 AM	WellSky Training Services	This session reviews the WellSky Training Services offerings and how to access and use the WellSky Training Center.
9:20 AM	10:25 AM	A Day in the Life: Workflow for Field Clinicians	We will walk through a “Day in the Life” of the clinician. Our focus is on best practice from the start of your day. We will begin with navigation, patient status review, documentation to remain compliant, and end with closing out the day.
10:25 AM	10:35 AM	Morning Break	
10:35 AM	12:00 PM	The Patient Portal, CareInsights & Value-Based Insights	Learn the best ways to leverage the Patient Portal, predictive analytics and real-time performance benchmarking to drive improved patient outcomes and agency growth.
12:00 PM	1:00 PM	Lunch Break	
1:00 PM	2:15 PM	Care Planning	Review the importance of establishing an initial plan of care, building & documenting individual care plan problems, remaining compliant with documentation, meeting the surveyor expectations, and updating the ongoing comprehensive plan of care.
2:15 PM	2:30 PM	Afternoon Break	
2:30 PM	3:50 PM	Initial & Recertification, Initial & Ongoing Plans of Care (Including IDG Meeting)	This session will cover the creation of the patient’s initial Plan of Care at admission and how the Interdisciplinary Team Meeting’s Comprehensive Assessment meets the standard for the ongoing plan of care. We will highlight best practice workflows to ensure compliance of regulation and optimization within WellSky Hospice & Palliative.
3:50 PM	4:00 PM	Day 1 Wrap Up & Questions	

Day Two – Thursday, June 6th, 2024 (Times listed in Central Daylight Time)

Start Time	End Time	Session Title	Session Description
9:00 AM	9:05 AM	Day 2 Kickoff & Housekeeping Items	
9:05 AM	10:30 AM	Quality Workflows	Auditing for compliance is a key function for the hospice team, both field and leadership members. We will walk through the areas within WellSky Hospice & Palliative that provide opportunities for success not only with day-to-day agency documentation expectations, but also with regulatory compliance needs from a global perspective.
10:30 AM	10:45 AM	Morning Break	
10:45 AM	12:00 PM	Survey Readiness	We will talk through ways for you to be survey prepared and ready.
12:00 PM	1:00 PM	Lunch Break & Optional Q&A from 12:30 PM – 1:00 PM	
1:00 PM	2:25 PM	Billing	Billing is a key function and of prime importance for any hospice, particularly to members of the billing teams and administrators. We will walk through the various areas of required work for a billing team like NOE's, Claims Creation, Remittance Processing, Insurance setup with a view to identifying best practices. We will also review financial reporting and the benefits they offer.
2:25 PM	2:40 PM	Afternoon Break	
2:40 PM	3:20 PM	Top Issues Reported to WellSky Support	What are the top FAQs reported to our WellSky H&P Support team? Let's explore and get some insight from one of the WellSky Support team members.
3:20 PM	3:55 PM	Roadmap Session	Discover the future of your WellSky Hospice & Palliative solution, where we'll unveil upcoming updates & features that will help shape your organization.
3:55 PM	4:00 PM	Day 2 Wrap Up & Questions	