

Welcome to the **2023 Community Services Training Summit!**

All attendees can attend any session. When purchasing a pass, each attendee has access to the associated Training Summit course in the **Training Center** where each session recording is stored and is available for one year. Some sessions may contain additional materials for attendees to review before and after an event takes place.



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Schedule last updated on 5/19/2023¹

¹ Please note the schedule is subject to change. Please check <https://training.wellsky.com> for the latest schedule.

Day 1 • Monday, June 12, 2023

Start Time	End Time	Broadway Room	Quivira Room	79 th St. Room	Support Lab
8:00 AM	9:00 AM	Registration / Coffee			
9:00 AM	10:00 AM	Welcome / Community Services Road Map Presenters: Kouri Linder, Gabe Cate			Support Lab
10:00 AM	10:15 AM	Training Center Demo Presenter: Deveron Phillips			Support Lab
10:15 AM	10:30 AM	Morning Break			
10:30 AM	11:45 AM	FY2024 HUD Compliance Updates - Project Descriptor Data Elements and Universal Data Element Presenter: Candice Wiseman-Hacker		2-1-1s: Managing Providers, Best Practices Presenter: Tyler Pidgeon	Support Lab
11:45 AM	1:00 PM	Lunch Break			
1:00 PM	2:15 PM	FY2024 HUD Compliance Updates - Program Specific Data Elements and Reporting Presenter: Candice Wiseman-Hacker		2-1-1s: Leveraging Useful Reports Presenter: Tyler Pidgeon	Support Lab
2:15 PM	2:30 PM	Afternoon Break			
2:30 PM	3:45 PM	Report Specification Creation Presenter: Kelly Paton Co-Pilot: Tyler Pidgeon	Alternatives to Prioritization & Assessment: MAP Assessment Tool Presenter: David Tweedie Co-Pilot: Mike Elder	Client Collaboration & Networking Facilitator: Liddy Hintz	Support Lab
3:45 PM	4:00 PM	Wrap up			

Day 2 • Tuesday, June 13, 2023

Start Time	End Time	Broadway Room	Quivira Room	79 th St. Room	Support Lab
8:00 AM	9:00 AM	Collaboration / Coffee			
9:00 AM	10:15 AM	Visibility: Simplified Presenter: Kelly Paton Co-Pilot: Tyler Pidgeon	Business Objects: Basics Presenter: Tyler Pidgeon Co-Pilot: Liddy Hintz	Client Collaboration & Networking Facilitator: Michael Elder	Support Lab
10:15 AM	10:30 AM	Morning Break			
10:30 AM	11:45 AM	Fed Rept Pt. 1 - LSA Prep Best Practices: You submitted, now what? Presenter: Kelly Paton Co-Pilot: Candice Wiseman-Hacker	Client Collaboration & Networking Facilitator: Liddy Hintz	Mobile App Presenter: David Tweedie Co-Pilot: Gabe Cate	Support Lab
11:45 AM	1:00 PM	Lunch Break			
1:00 PM	2:15 PM	Fed Rept Pt. 2 - HIC/PIT/SPMs: Reports, Data Validation Presenter: Kelly Paton Co-Pilot: Candice Wiseman-Hacker	Business Objects: Understanding Variables Presenter: Tyler Pidgeon Co-Pilot: Liddy Hintz	Client Collaboration & Networking Facilitator: Michael Elder	Support Lab
2:15 PM	2:30 PM	Afternoon Break			
2:30 PM	3:45 PM	Advanced Topics of Sys Admin Presenter: Tyler Pidgeon Co-Pilot: Kelly Paton	Client Collaboration & Networking Facilitator: Liddy Hintz	Solution Management: Modernization, User Feedback Presenter: Gabe Cate Co-Presenter: David Tweedie	Support Lab
3:45 PM	4:00 PM	Wrap up			

Day 3 • Wednesday, June 14, 2023

Start Time	End Time	Broadway Room	Quivira Room	79 th St. Room	Support Lab
8:00 AM	9:00 AM	Collaboration / Coffee			
9:00 AM	10:15 AM	Building an annual assessment report pt 1 Presenter: Kelly Paton Co-Pilot: Liddy Hintz	Data Visualization and BOBj Presenter: Tyler Pidgeon Co-Pilot: Steven Millard	Unsheltered Homeless Focus Group/Discussion Presenter: Candice Wiseman-Hacker Co-Pilot:	Support Lab
10:15 AM	10:30 AM	Morning Break			
10:30 AM	11:45 AM	Building an annual assessment report pt 2 Presenter: Kelly Paton Co-Pilot: Liddy Hintz	BOBj: Multiquery, Combined Query and Subquery Functionality Presenter: Steven Millard Co-Pilot: Tyler Pidgeon	What is Professional Services/Managed Services Presenter: Kouri Linder Co-Pilot:	Support Lab
11:45 AM	1:00 PM	Lunch Break			
1:00 PM	2:15 PM	Coordinated Entry: Client-specific Examples (collab session) Presenter: Candice Wiseman-Hacker Co-Pilot: David Tweedie		Salvation Army Stats Presenter: Libby Einterz Co-Pilot: Liddy Hintz	Support Lab
2:15 PM	2:30 PM	Afternoon Break			
2:30 PM	3:45 PM	Support: Most Common Topics/Fixes Presenter: Kristy Hudson Co-Pilot: Mike Elder		Solution Management: Modernization, User Feedback Presenter: Gabe Cate Co-Presenter: David Tweedie	Support Lab
3:45 PM	4:00 PM	Summit Wrap up			

Additional Session Details

Report Specification Creation and Project Management	Kelly Paton	How do you decide how to build a specific report? How do you stop a report from turning into something that is everything but the kitchen sink? This session will go over the pre-work and project management of building a report. What questions to ask, who to have at the table, how to avoid scope creep, and more.
Advanced Topics of Sys Admin	Kelly Paton	This session will cover advanced topics of system administration including advanced visibility topics and assessment design. Come prepared with questions to stump our experts.
Building an annual assessment report pt 1	Kelly Paton	Part 1 of 2 where we take the report specs for an Annual Assessment DQ report and build it out in Business Objects. Recommended that you follow along in your own live site.
Building an annual assessment report pt 2	Kelly Paton	Part 2 of 2 where we take the report specs for an Annual Assessment DQ report and build it out in Business Objects. Recommended that you follow along in your own live site and that you have attended the first session of this 2 session offering.
Basics of Business Objects	Tyler Pidgeon	This course will cover the basics of business objects
Business Objects: Understanding Variables	Tyler Pidgeon	Captain Crunch Session: strictly variables
Visibility - Simplified	Kelly Paton	What is visibility and why does it matter? This session will provide beginning to intermediate uses of visibility and the process of troubleshooting visibility issues when they occur.