Schedule updated Tuesday, April 25, 2023*

All sessions will be available to the WellSky Home Health client registrants. We will record and post each session in the WellSky Training Center, which will be accessible for one year. Purchasing a pass to the Training Summit includes an account to the WellSky Training Center with access to the Training Summit courses.

Day One – Tuesday, May 23, 2023 (Times listed in Central Daylight Time)

Start Time	End Time	Session Title	Session Description
10:30 AM	10:40 AM	**Welcome Session & Housekeeping Items**	Welcome to the *2023 WellSky Home Health Training Summit*! This session reviews today's housekeeping items.
10:40 AM	10:55 AM	**WellSky Training Services**	This session reviews the WellSky Training Services classroom training offerings and how to access and use the WellSky Training Center.
11:00 AM	12:00 PM	**User Management/Quick Provision Tool**	We will review the current process for adding a new user to the solution and then show you how to use your Corporate Manager access to do this going forward with a newer feature called Role Template Management and the Quick Provision tool. Do not know what Corporate Manager is? We will discuss what it is and show you how to access this free area of the solution.
12:15 PM	2:15 PM	**Progress to Goals**	This session looks at the Progress to Goals feature of WellSky Home Health and shows you how to keep your Progress to Goals library up to date.
2:20 PM	3:20 PM	**Top Issues Reported to WellSky Support**	What are the top issues reported to our WellSky Home Health Support team? Let's explore and get some insight from one of the WellSky Support team leads.
3:20 PM	3:30 PM	**Closing: Day 1**	End of Day 1 housekeeping; Q&A

Day Two – Wednesday, May 24, 2023 (Times listed in Central Daylight Time)

Start Time	End Time	Session Title	Session Description
10:30 AM	10:40 AM	**Housekeeping Items**	This session reviews the housekeeping items for today.
10:40 AM	12:10 PM	**Billing & Claims Manager, including Medicare as a Secondary**	During this session, we will cover the functionality of WellSky Claims Manager to create claims, Remittance Manager to post payments, and best practices to avoid common mistakes when using these billing features. We will also have a short session on new functionality coming to WellSky, billing Medicare as a secondary payor.
12:15 PM	1:15 PM	**Financial Reporting**	In this session, we will cover the WellSky Financials dashboard. We will discuss how to run the most important financial reports and how to utilize the Month End close feature to monitor your agency's revenue, AR, Payments, and Adjustments.
1:30 PM	2:45 PM	**Frequency Manager and Frequency Guidance**	Frequency Manager can keep your agency compliant with your visit frequencies. That's our focus for this session. Using this new tool, we will explain how to enable Frequency Manager and demonstrate how to create and manage visit frequency orders.
2:50 PM	3:50 PM	**Electronic Visit Verification (EVV)**	This session examines the integrated Electronic Visit Verification feature in WellSky Home Health. This newer feature was released to help home health agencies serving Medicaid patients comply with the EVV mandates from the 21st century.
3:50 PM	4:00 pm	**Closing: Day 2**	End of Day 2 housekeeping; Q&A

Day Three – Thursday, May 25, 2023 (Times listed in Central Daylight Time)

Start Time	End Time	Session Title	Session Description
11:00 AM	11:10 AM	**Housekeeping Items**	This session reviews the housekeeping items for today.
11:10 AM	1:45 PM	**Solving a Challenge: Workforce (45 minutes)** **Break (5 minutes)** **Solving a Challenge: Patient Care (45 minutes)** **Break (15 minutes)** **Solving a Challenge: Competitive Quality Performance (45 minutes)**	Topics that we cover include the following: - Staying up to date with evolving technology and best practices - Proper orientation, onboarding, and training procedures - Strategies for retaining and engaging clinicians - Ongoing education and training opportunities Additionally, we will offer guidance on: - Start of Care (SOC) assessments - OASIS-E data collection framework - SOC assessment techniques using OASIS TROTT - Pulling together the efficient care pan - Case Conference 2.0 Lastly, we will discuss resources and support for: - Assessing your agency's risk profile - Implementing Quality Assessment and Performance Improvement (QAPI) plans - Conducting iterative analyses - Offering education and training opportunities for your staff - Understanding your competitive position - Developing effective marketing and sales strategies.
1:45 PM	1:55 PM	**Closing: Day 3**	End of Day 3 housekeeping; Q&A

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*Please note, the training summit schedule is subject to change.