Community Services Onboarding Training

The WellSky Training Center includes self-paced, onboarding training for the WellSky Community Services solution. Many of the courses of the solution's curriculum allow the end-user (or learner) the ability to focus on the training best suited for their job role. All courses have Certificates of Completion available for download when the course has been finished.

Introduction

WellSky Community Services is a comprehensive Community Information System (CIS) for agencies and networks of all sizes. Our nonprofit software allows you to streamline intake, manage heavy caseloads, track funding, and achieve better outcomes.

CS End User Course

This course prepares you to use Service Point. After completing this course, you will be able to navigate the Service Point software, identify the process for adding providers, and know how to effectively navigate end user workflow. In addition, you will learn how to create referrals, and tips on how to make your work easier. As you progress through the course, assessments are available to evaluate your knowledge in the subject material you watched or read in each section of a lesson.

CS Admin Course

This course prepares you to both use and configure Service Point features. After completing this course, you will be able to navigate the Service Point software, be able to identify the process for adding providers and effectively navigate end user workflows. In addition, you will learn how to build and maintain the various components of the CS applications. As you progress through the course, assessments will be available to evaluate your knowledge in the subject material.